

Subject: Re: Unfulfilled Service Requests for Unsafe/Unsanitary Conditions of Sidewalks on Glenoaks Blvd.

From: Sarah Bell <sarah.bell@lacity.org>

Date: 3/25/20, 5:54 PM

To: Rocio Hernandez <rocio.hernandez@lacity.org>

CC: Susana Carmona <susana.carmona@lacity.org>

Thanks. I think the larger issue with Ms. Davis is she needs to understand that sending in out of date and years old SRs is not helpful. She has been doing this since the previous CM was in office.

Sarah Elizabeth Bell
Public Relations Specialist
Los Angeles Sanitation and Environment
1149 S. Broadway, Ste 500
213-847-3457 (direct)
sarah.bell@lacity.org

On Wed, Mar 25, 2020 at 1:47 PM Rocio Hernandez
<rocio.hernandez@lacity.org> wrote:

Thanks Sarah!

We received photos in a separate email. Susie, maybe Cristian can help in generating new SR# 's.



Rocio Hernandez, District Director
Councilwoman Monica Rodriguez, 7th District
14117 Hubbard Street, D #1
Sylmar, CA 91342
818-756-8409

www.monicarodriguez.org



On Wed, Mar 25, 2020 at 1:18 PM Sarah Bell <sarah.bell@lacity.org> wrote:
Circling back on this as Ms. Davis continues to send emails with out of date information, photos, and incomplete service requests.

On Thu, Mar 19, 2020 at 5:08 PM Sarah Bell <sarah.bell@lacity.org> wrote:
FYI. These are not valid SRs (she's missing digits) and whatever was submitted 2019 has long since been serviced. Let me know if you have

time to discuss this tomorrow.

----- Forwarded message -----

From: **Annie Davis** <adavi1@sbcglobal.net>

Date: Thu, Mar 19, 2020 at 5:06 PM

Subject: Unfulfilled Service Requests for Unsafe/Unsanitary Conditions of Sidewalks on Glenoaks Blvd.

To: Susana Carmona <susana.carmona@lacity.org>

CC: Monica Rodriguez <councilmember.rodriguez@lacity.org>, Sarah Elizabeth Bell <sarah.bell@lacity.org>, Mayor Eric Garcetti <mayor.garcetti@lacity.org>

Susana,

Below are the 311 Service Requests submitted for the sidewalk conditions in the 10800 and 10700 blocks of Glenoaks Blvd. (starting at Gain St., going south to Osborne St.).

1286273101

1323264481

1330887061

1299341281

1351357281

My records show the requests were made between Feb. 2019 and May 2019.

I will send rest of information, 311 SR for Chanute St. and pictures you requested, as I locate them in my notes. Thanks.

Annie

Sent from my iPhone

--

Sarah Elizabeth Bell
Public Relations Specialist
Los Angeles Sanitation and Environment
1149 S. Broadway, Ste 500

213-847-3457 (direct)
sarah.bell@lacity.org

--

Sarah Elizabeth Bell
Public Relations Specialist
Los Angeles Sanitation and Environment
1149 S. Broadway, Ste 500
213-847-3457 (direct)
sarah.bell@lacity.org